


















# Agility 4

## Quick User Guide

This guide describes main user operations. For the full user manual, see our website: [www.riscogroup.com](http://www.riscogroup.com)

Away (Full) Arming	
 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <p>Press </p>
 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b>.</li> </ul>
 <p><b>[Web application]:</b> Click <b>Full Arm</b>.</p>	 <p><b>[SMS]:</b> Enter <b>code + A</b> Example: <b>1234A</b></p>
 <p>Press .</p>	 <p><b>[Smartphone app]:</b> Press .</p>

## Stay (Home) Arming



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.



Press



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code**.



[Web application]: Click **Part Arm**.



[SMS]: Enter **code + H**  
Example: **1234H**.



Press



[Smartphone app]: Press

## Partition Arming



- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming (.
- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code** or use **proximity tag**.



- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code**.
- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming (.



- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming (.
- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code** or use **proximity tag**.







[SMS]: Enter **code + A** (Away) or **H** (Home/Stay). Now enter partition number (1-3). Example: **1234H3**.



Partition arming (Away and Stay) via Smartphone app.

## Quick Zone Bypass








Press  and enter code, at **Activities** menu press , at **Bypass Zone** press , scroll to zone to bypass, press .



Quick zone bypass via Smartphone app.




Press  and enter code, at **Activities** menu press , at **Bypass Zone** press , scroll to zone to bypass, for each zone define Y/N using  > press  to save.




[SMS]: Enter code + B + zone number.


## System Disarming




Press  then enter **code** or use **proximity tag**.



❖ **Quick mode:** Press .

❖ **High security mode:** Press , then enter **code**.



Press  then enter **code** or use **proximity tag**.



Press .



Press .




[SMS]: Enter **code + D**  
Example: 1234D.




[Web Application]: Enter **user code**, then click **Disarm**.




[Smartphone app]: Press .

## Partition Disarming




Press partition no. (1-3), press .  
Enter **code** or use **proximity tag**.




Press partition no. (1-3), press . Enter **code** or use **proximity tag**.



Press  (for all assigned partitions)





Press  (for all assigned partitions)



Partition disarming via Smartphone app.



- ❖ **Quick mode:** Press partition number (1-3), then press .
- ❖ **High security mode:** Press partition number (1-3), press , enter **code**.





[SMS]: Enter **code + D** + partition number (1-3). Example: **1234D2**

## View / Hear System Status



**NOTE:** Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press 


**High Security mode:** Press , then enter **code** or use **proximity tag**.




View system status via **Smartphone app**.



**NOTE:** Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press 


❖ **High Security mode:** Press , then enter **code** or use **proximity tag**.



[SMS]: Enter **code + ST**

## View Last Alarm




Press  for two seconds.



View last alarm from Event log via **Smartphone app**.





Press  for two seconds.



[SMS]: Enter **code + AL**

## Panic Alarm



Press  and  simultaneously.





Press  and  simultaneously.



Press  and  simultaneously.



Press  and  simultaneously.





Press **small button** (if installer defined).

## Additional Operations at LCD Keypad

### Duress Disarming



Press , then enter **duress code**.



### Fire Alarm

Press  and  (LCD Keypad) simultaneously for 2 seconds /

Press  and  (Panda Keypad) simultaneously for 2 seconds.

### Emergency/Medical Alarm

Press  and  (LCD Keypad) simultaneously for 2 seconds /

Press  and  (Panda Keypad) simultaneously for 2 seconds.

### System Chime On/Off

Press  for 2 seconds.

### Output Control


Press , , or  (installer-defined) for 2 seconds.

### Wake up keypad




Press  .


### Main Panel Speaker Volume

Press  for 2 seconds.

Select volume level (0-4), and then press .

### Change keypad and panel language

Press   and  simultaneously for 2 seconds.












Scroll to select language, then press .

## Additional SMS Commands

**Un-bypass Zone:** code + UB + zone number






**Activate Output:** code + UOON + UO number

**Deactivate Output:** code + UOOF + UO number






Telephone Event Notifications / Command*		
<p><b>When Receiving a Call:</b></p> <ol style="list-style-type: none"> <li>Pick up the phone and say "Hello" or press #; You will then hear an event announcement message.</li> <li>Now acknowledge the event (see Acknowledgment menu).</li> </ol>	<p><b>Acknowledgment Menu</b></p> <ul style="list-style-type: none"> <li>❖ Acknowledge message: Press 1</li> <li>❖ Acknowledge and stop all dialing: Press 2 + code + #</li> <li>❖ Access Operations menu: Press 3 + code + #</li> <li>❖ Listen and Talk: Press 6</li> <li>❖ Repeat event message: Press #</li> <li>❖ Repeat the Acknowledgment menu: Press *</li> </ul>	
Sound Indicators		
<b>Intrusion alarm:</b>	Continuous, rapid beeping.	
<b>Fire alarm:</b>	Staggered, rapid beeping.	
<b>Exit delay:</b>	Slow buzzer beeps until the Exit Delay time period expires.	
<b>Entry delay:</b>	Slow buzzer beeps until the Entry Delay time period expires.	
<b>Confirm operation:</b>	1-second tone.	
<b>Reject operation:</b>	Three rapid error beeps.	
<b>Arm/Disarm chirp:</b>	1 siren chirp = system armed 2 siren chirps = system is disarmed 4 siren chirps = system disarmed after an alarm	
LED Indicators (Wireless Agility Keypad RW132KP)		
<p> <b>Power LED (Green)</b>  <b>On:</b> Power OK.  <b>Rapid Flash:</b> AC trouble.  <b>Slow Flash:</b> Low battery trouble.</p>	<p> <b>Arm/Alarm LED (Red)</b>  <b>On:</b> System fully armed.  <b>Rapid Flash:</b> Alarm.  <b>Slow Flash:</b> System in Exit Delay.</p>	<p> <b>Ready LED (Green)</b>  <b>On:</b> System ready.  <b>Off:</b> Open zones.  <b>Slow Flash:</b> Ready to arm with open entry/exit zone.</p>
<p> <b>Trouble LED (Orange)</b>  <b>Rapid Flash:</b> Trouble.  <b>Off:</b> No trouble.</p>	<p>[All LEDs] <b>Learn mode:</b> all LEDs are flashing, one after the other.</p>	<p> <b>Stay LED (Red)</b>  <b>On:</b> System partially (Stay) armed.  <b>Off:</b> System disarmed.</p>
LED Indicators (Wireless Panda Keypad RW332KP)		
<p> <b>Cloud LED</b>  <b>On:</b> System connected to cloud.  <b>Slow Flash:</b> Cloud connectivity trouble.  <b>Off:</b> No cloud connectivity</p>	<p> <b>Arm/Alarm LED</b>  <b>On:</b> System armed.  <b>Rapid Flash:</b> Alarm.  <b>Slow Flash:</b> System in Exit Delay.  <b>Off:</b> Disarmed</p>	<p> <b>Ready LED</b>  <b>On:</b> System ready.  <b>Off:</b> Open zones.  <b>Slow Flash:</b> Ready to arm with open entry/exit zone.</p>
<p> <b>Trouble LED</b>  <b>On:</b> Trouble.  <b>Off:</b> No trouble.</p>	<p> <b>Tamper LED</b>  <b>On:</b> Zone/keypad/external module has been tampered.  <b>Off:</b> Normal operation.</p>	<p> <b>Stay LED (Red)</b>  <b>On:</b> System partially (Stay) armed or bypass zones.  <b>Off:</b> No bypass zones.</p>

\*Not available during Cloud mode unless a multi-socket communication module is installed.

### Assign and Edit Users (User Codes)

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **User Codes**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a system user), then press .
6. Enter (or re-enter) the **new code**.
7. Re-enter the **new code**; the system beeps and “Accepted” displays.
8. Repeat the above steps for additional codes.

### Assign Proximity Tag

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **Proximity Tags**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a proximity tag user), then press .
6. Within 10 seconds, hold the proximity tag; at 1–2 cm from the keypad buttons (LCD Keypad) / at the right-hand side of the LCD display (Panda Keypad); a long beep indicates the tag has been registered.  
NOTE: If the tag was already registered, 3 beeps will sound and a message will display.

### Registering to the RISCO Cloud

- 1 . Go to [www.riscocloud.com/register](http://www.riscocloud.com/register)
- 2 . Fill in your **first and last name**.
- 3 . Enter your **e-mail address** as the Login Name (required for 1st-time activation).
- 4 . Define **password** (minimum of 6 characters and at least one digit), and then confirm.
- 5 . Enter the **15 digits Panel ID** as it appear on the sticker located on the side of the panel (or as printed on the package of the the main panel).
- 6 . Complete registration form, and then press **Register**.
- 7 . Open the e-mail received at the email account you had defined as the Login Name in step 3, and click the link to activate your registration to the Cloud.

### Logging in to the RISCO Cloud / Accessing the Web User Application

- 1 . Go to [www.riscocloud.com](http://www.riscocloud.com)
- 2 . Enter your **user name** and **password** (as defined during the registration process).
- 3 . Enter the **password (user code)**.
- 8 . Click **Enter**.

### iRISCO Smartphone App

Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.

